

**Crissy Terry, AAP, AFPP, APRP, NCP**  
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**I was in your shoes for over 20 years - I get it!**

I joined ePayAdvisors in 2022, bringing over 20 years of financial services experience that adds specific value to your payments audit, risk assessment, or consulting engagement:

- I am an experienced financial professional with over 20 years of varied compliance and risk management accomplishments in a financial institution support operations role.
- At ePayAdvisors I leverage my knowledge and skills to help drive efficiencies and support strategic goals at your institution.
- I've been in your shoes, so I know what it takes to balance day-to-day payments operations, fraud and recovery investigations, regulatory compliance, vendor management, process improvement, and more, while working towards achieving enterprise-wide objectives.
- I'm eager to share my insight and lessons learned - which also include immersion in digital banking and core conversion teams - to guide, support, and advise you on your journey.

## **My credentials**

- Accredited Faster Payments Professional (AFPP) - 2026
- Accredited Payments Risk Professional (APRP) - 2025
- National Check Professional (NCP) - 2021
- Master of Arts in Management, Wayland Baptist University, specialization in Organizational Management - 2015
- Accredited ACH Professional (AAP) - 2014
- Bachelor of Arts & Science in Business, Texas A&M Central Texas - 2013

**With over 20 years of compliance and risk management experience in support operations, I know what you are experiencing and how to support your strategic goals!**

**Experience the ePayAdvisors difference!**